

## Allman Professional Consulting Inc.

Mark C. Allman, PMP, CSM  
689 Main St., #254  
Walpole, MA 02081

Web: [www.allmanpc.com](http://www.allmanpc.com)  
E-Mail: [mcallman@allmanpc.com](mailto:mcallman@allmanpc.com)  
Phone: 617-947-4263

### SUMMARY

- Problem-solving and entrepreneurial senior project/program manager with expertise in all aspects of managing projects (risk, communications, plans, budgets, schedules, changes, procurement, etc.).
- PMI Project Management Professional (PMP) and Certified Scrum Master (CSM).
- Well over ten years of project/program management experience spanning a broad range of industries.
- Solid resource management, strategic planning, leadership, team building, and mentoring skills.
- Extensive experience utilizing several methodologies (RUP, Waterfall, Agile/Scrum, Lean Startup).
- Technical experience with 20+ programming languages and 15+ operating systems.
- Extensive experience leading projects with distributed and offshore teams.
- Excellent communication and presentation skills to management, customers, and team members.
- Entrepreneur and founder of the startup *See How You Ski*.

### PROFESSIONAL EXPERIENCE

**President and Entrepreneur**, March, 1998 to Current  
Allman Professional Consulting, Inc., Walpole, MA.

- Established and operated successful project/program management consulting services firm.
- Directed and delivered SDLC, deployment/upgrade, security, infrastructure, product deployment, data warehouse and marketing platform projects and programs for clients in many industries.
- Architected, designed, and developed the BusinessMsg J2EE/AJAX plug-in IM/IC product.
- Currently working on an early-stage initiative for ski resorts (See How You Ski).

**Skillset:** SE Linux, Windows, cloud systems (AWS), deep learning/neural networks (numpy, TensorFlow, etc.), JBoss, Weblogic, Android SDK, Eclipse, Oracle, MySQL, Sybase, XML Technologies (XSLT, XSLFO, XQuery), Courier E-Mail MTA/MSA, Joomla, WordPress, VMware, Design Patterns, JavaEE, Subversion, git, SSL/TLS, Python, and PHP.

**Consulting Senior Project/Program Manager and Scrum Master**, August, 2015 to Current  
Harvard Business School, Boston, MA.

- Organize, lead, manage and deliver a wide range projects and programs:
  - Remediate hardware, software and process security vulnerabilities and issues identified by security vendor assessments and scans.
  - Upgrade an incident alerts notification system.
  - Multiple workstreams for the 2016 MBA Fall Startup of classes.
  - Upgrade Oracle from 11g to 12c.
  - Office365 implementation and transition for Alumni (83,000+ users across 730+ domains) and Executive Education.
  - Several smaller projects, e.g., Executive Education Custom Programs Identity Federation (single sign-on using Shibboleth), SharePoint UAG to ADFS Remediation.

**Skillset:** Windows 10, Linux, Office 365, cloud services, Oracle, LDAP, Jira, Scrum, Lean Startup, SharePoint, JEE, Weblogic, Apache, ServiceNow.

**Consulting Senior/Enterprise Project Manager and Scrum Master**, February, 2013 to June, 2015  
Blue Cross Blue Shield of Massachusetts, Boston, MA.

- Organize, lead, manage and deliver Phase 1 post-production defect resolution and Phase 2 of the Find a Doctor/Member Liability Estimator project.
- Take over, organize, lead, manage and deliver, both as the PM and technically when needed, multiple projects in the ICD-10 Program.
- Organize, lead, manage and deliver for testing a legacy system to Documentum migration project.
- Collaboratively manage on-site, onshore and offshore client and vendor resources.
- Drive planning and execution in a mixed-methodology (waterfall/scrum) environment.
- Manage the complete project lifecycle – initiation to production deployment.
- Manage project scope, schedule, budget, change, risk, resources, and communications.
- Stepped in on short notice to initiate and plan new projects until PM assigned.
- Mentor and assist other project managers.

**Skillset:** Windows, Ubuntu, Fedora, MS Office, Scrum, Waterfall, Lean Startup, EVMS, MS Project, AtTask, SharePoint, Documentum, WorKSite (document repository), EDI, ETL, Java, Python, MS SQL

Server, IBM 370 Cobol and Assembler, web services, PHP, PostgreSQL, MongoDB, Solr (search).

**Consulting Senior Project Manager**, August, 2012 to December, 2012

Collective Brands Performance and Lifestyle Group, Lexington, MA.

- Organized and completed a retail Loyalty Program national deployment and enhancements project.

**Skillset:** Windows, MS Office, Iterative Waterfall, Scrum, MS Project, SharePoint, Harte-Hanks CRM, retail POS systems, ATG, web services.

**Consulting Senior Project/Program Manager**, November, 2010 to April, 2012

MultiPlan, Waltham, MA.

- Led and managed multiple concurrent projects, including a customer service portal project, a web portal authentication and authorization expansion project, various claim processing systems projects and several website update/upgrade projects.
- Successfully delivered the projects in a challenging staff resource environment.
- Managed the complete project lifecycle – initiation to production deployment.
- Stepped in on short notice to pick up and successfully deliver several projects.
- Managed project scope, schedule, change, risk, resources, and communications.

**Skillset:** Windows, MS Office, Iterative Waterfall, Scrum, MS Project, MS Project Server, MS SQL Server, web services, Java, Bluenog, OpenIAM, Jira, HP Quality Center, SharePoint, WebEx.

**Consulting Senior Project Manager and Scrum Master**, June, 2010 to October, 2010

New England Biolabs, Ipswich, MA.

- Took over and successfully organized, planned and restarted a website re-implementation project.
- Managed project scope, schedule, resources, communications, and budget.

**Skillset:** Windows, MS Office, Scrum, MS Project, Sitecore CMS, MS .Net Development Tools, MS SQL Server, SharePoint, WebEx.

**Consulting Program Manager**, November, 2009 to April, 2010

M|C Communications, Boston, MA.

- Successfully organized and managed new Marketing Campaign Platform program.
- Introduced, developed and employed PMI standard project plan artifacts and processes.
- Established and managed project scope, schedule, resources, team and management communications, and budget.

**Skillset:** Windows, MS Office, Scrum, MS Project, SalesLogix, web services, MS .Net Development Tools, MS SQL Server, SharePoint.

**Consulting Senior Project Manager**, September, 2008 to July, 2009

Harvard Pilgrim Health Care, Quincy, MA.

- Successfully led and managed concurrent enterprise data warehouse (EDW) and business applications projects.
- Managed project scope, schedule, resources, team and management communications, and budget.
- Researched and developed project proposals, including budget and resource forecasts.
- Developed program schedule and resource budget for major infrastructure migration.

**Skillset:** Novell, Linux, Windows, MS Office, Scrum, MS Project, Mercury ITG, Project Reporter, VMware, Lotus Notes, WebEx, PeopleSoft, Oracle, and Teradata.

**Consulting Senior Project Manager**, May, 2007 to September, 2008

Genzyme, Framingham, MA.

- Successfully delivered multi-million dollar infrastructure, product deployment and business application projects.
- Managed all aspects of project scope, schedule, resources, communications, and budget.
- Managed vendor selection process and engagements, including authoring RFPs and SOWs.
- Projects included virtualization, mobile CRM, infrastructure upgrades, datamart migration and enhancement, PMO process development, and virus/patch response process development.

**Skillset:** Linux, Windows, MS Office, MS Project, EVMS, Borland Tempo, VMware, Livelink, Cognos, WebEx, SalesLogix, MS SQL Server, Salesforce.com, Veritas NetBackup, and webMethods.

**Consulting Project Manager**, January, 2007 to April, 2007

Fidelity Investments, Marlboro, MA.

- Directed the Fidelity eBusiness Security Next Generation Architecture Blueprint project.
- Delivered overall security ecosystem architecture framework for the next generation system.

**Skillset:** Windows, MS Project, Mercury ITG, Documentum, MS Office, MS SharePoint, OpenOffice, and IBM Lotus Sametime.

## PREVIOUS EXPERIENCE

**Consulting Enterprise Architect and J2EE Senior Software Designer**, April, 2006 to December, 2006  
First Marblehead, Boston, MA.

**Director of Technology, Project Manager, and Senior Architect**, October, 2002 to October, 2005  
GBA Health Network Systems, Warwick, RI.

**Consulting Lead Software Designer/Developer**, July, 2001 to May, 2002  
American Power Conversion, West Kingston, RI.

**Consulting Senior Architect**, April, 2001 to July, 2001  
Fidelity Investments, Smithfield, RI.

**Consulting Senior Software Designer/Developer**, July, 2000 to February, 2001  
Allaire Corp., Newton, MA.

**Consulting Lead Software Engineer**, August, 1999 to July, 2000  
Enron Broadband, Houston, TX.

**Adjunct Faculty**, November, 1997 to May, 2000  
University of Houston Clear Lake, Houston, TX.

**Consulting Lead Engineer**, March, 1998 to September, 1999  
Raytheon, Houston, TX.

**Consulting Senior Engineer**, March, 1998 to September, 2000  
The Boeing Company, Houston, TX.

**Senior Software Engineer/Physicist**, August, 1995 to March, 1998  
The Boeing Company/McDonnell Douglas Aerospace, Houston, TX.

**Space Shuttle Senior Software Engineer**, March, 1989 to August, 1995  
Rockwell Space Operations Company, Houston, TX.

## EDUCATION

**MS/PhD, Physics (Candidate)**, 1991-1996. University of Houston, Houston, TX.

**MS, Physics**, 1991. University of Houston Clear Lake, Houston, TX. GPA 3.975/4.00.

**BS, Business Computer Science**, 1980. Robert Morris College, Coraopolis, PA. GPA 3.33/4.00.

## PROFESSIONAL TRAINING AND ACTIVITIES

**Certified Scrum Master (CSM)**, September, 2009. BigVisible training/certification class, Boston, MA.

**Graduate Certificate in Entrepreneurship**, School of Management, September, 2007-April, 2010.  
Boston University, Boston, MA.

**First Vice-President**, 2010-2011. Ocean State PMI Chapter, Providence, MA.

**Vice-President of Information Technology**, 2008-2009. Ocean State PMI Chapter, Providence, MA.

**Project Management Institute PM Certificate**, 2004. Bryant College, Smithfield, RI.

**Certificate in Effective Speaking and Human Relations**, 1981. Dale Carnegie, Pittsburgh, PA.

## PUBLICATIONS

**Running Projects Like Startups**, Project Management Institute Chapter Meetings, 2011 and 2012.

**How Project Management Adds Value**, Presentation to several New England corporations, 2009.

**Project Management Challenges in the Space Shuttle Flight Design Program**, Project Management Institute Chapter Meetings, 2008.

**Modern Astrodynamics**, Textbook co-authored with Victor R. Bond, Princeton University Press, 1996.

**Parallel Distributed Processing on the Flight Analysis and Design System**, AIAA Houston Section Technical Symposium, 1995.

**Introduction to the C Programming Language**, Textbook written for training at Rockwell, 1994.

**Sequential Simplex Optimization**, NASA/Rockwell Engineering Review Board, 1995.

**Multi-Stage Monte Carlo Optimization**, NASA/Rockwell Engineering Review Board, 1995.

**Determination of the Performance Optimum Orbital Inclination for Space Shuttle Program Space Station Freedom Support Missions**, AIAA Houston Section Technical Symposium, 1992.